



Allocations Waiting List Q and A

Who can apply for housing?

West of Scotland Housing Association (WSHA) accepts direct application forms for general housing from any applicant aged 16 years or over. An individual is entitled to apply for housing and will be placed on the waiting list provided they are eligible to receive an offer of housing.

Applying for a house does not mean we will offer you a house as we have more people applying for housing than the number of homes, we have available to let.

How the greatest need is assessed?

Social landlords and Local Authorities are required to allocate their properties to the applicants in the greatest need for housing. This is set out in the Housing Scotland Act 2001 as amended.

WSHA has chosen to operate a banding system to assess each application received and each applicant will be placed on the housing list in the appropriate band in accordance with housing need and date of registration.

A banding system allows those with the greatest housing need to be given the highest priority and allocated suitable properties. West of Scotland Housing have decided to adopt this method for allocation of our properties replacing our current points-based system.

What is a banding allocation system?

Each social landlord must ensure they are allocating properties to those who have an unmet housing need. West of Scotland Housing Association have decided to move away from a points-based system to a banding system.

A banding system will ensure that there is a clear focus on meeting housing need for applicants by providing suitable accommodation, where possible. In order to do this your application will be assessed on receipt and placed in one of our 4 bands. The band you are placed in will reflect your housing need at the time of your submission.

When you apply to our waiting list, we will assess your housing application and select a band based on your housing needs. We will have 4 bands and our bands are Urgent; High; Medium and Standard. The Association will look at each band in line with our letting strategy and those most in need. Within each band an applicant will be selected based on who has been on the waiting list the longest.

All applicants must update the Association with any changes in circumstances as they may affect your housing need and the band you are allocated.

Our allocation policy explains, in detail, how we will assess your housing need.

What if I have a change in circumstances?

If your circumstances change you should advise the association as soon as possible. Depending on what the change is you may be required to complete a new housing application, or you may be moved to another band.

When will I receive an offer of housing?

Due to our limited turnover of properties not all applicants will receive an offer of housing unfortunately. You can read more about our turnover on our website in our Lettings Strategy summary.

Applicants are advised to consider all housing options available to them including applying to other social landlords, considering privately renting, mid market rent or home ownership.

If you do come up for a home the local officer will make contact with you – if your contact details change please do let us know.