

HILL STREET

Project update newsletter

OCTOBER 2026



The next steps

Over the last few weeks your Housing Officer, Stuart, has been meeting with all residents face-to-face to explain more about the repair works required for your home on Hill Street. We want to thank you for your support and understanding.

We also want to reassure you again that your home is safe and there is no immediate risk to residents.

Throughout this process, we want to keep you regularly updated on progress and next steps. This newsletter will be just one of the ways we will be keeping you up to date. However, should you have any immediate concerns or queries, do not hesitate to contact us using the contact details at the bottom of this newsletter.

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WESTSCOT.CO.UK/HILL-STREET-PROJECT

Key contact details

Stuart Cole, Housing Officer

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As part of our commitment to keep you updated on this project, we have set up a dedicated website. Should you not be able to access the internet, all of the information will be available via your Housing Officer.
www.westscot.co.uk/hill-street-project



Where to access FAQs

FAQs

These are just some of the Frequently Asked Questions residents have been asking. A full list can be accessed by scanning the QR code above, or asking your Housing Officer for a copy.

Q: Are the buildings unsafe?

A: No. There is no immediate danger and tenants are safe. However, the condition of the outside of the buildings is continuing to worsen. Carrying out major repairs now is a sensible step to keep the buildings safe and in good condition in the long term.

Q: Why do tenants need to move out?

A: The work is large-scale and involves rebuilding the outside walls. This cannot be safely done while people are living in the flats. Moving tenants temporarily means the work can be done safely, more quickly, and to a higher standard, with less disruption overall. We are now working proactively to make sure your home remains fit for the future.

Q: Why is this happening now?

A: We made a promise to resolve these issues and the associated dispute with the original Hill Street contractor. It was only after our in-depth inspections and survey programme that the repair issues have been recognised as affecting large sections of both buildings. We are committed to honouring our original promise, and are now working proactively to make sure your home remains fit for the future.

Q: I have pets, can I take these with me?

A: Yes.

Q: What will happen to all my belongings? What will I be able to take with me?

A: You can take everything with you assuming there is enough space in your temporary home. If you need to put anything in storage then we can arrange that for you at no cost to yourself.



Current project timeline



Project planning

Underway



Obtain relevant permissions

Summer 2027



Appoint contractor

Summer/Autumn 2027



Match tenants to suitable accommodation

Up to Spring 2028



Construction begins

Spring 2028



Tenants return

Summer 2029

*Subject to obtaining planning permission and no other issues being identified.

Upcoming residents' meeting

To help keep you informed we will be hosting a Residents' meeting. We will have experts that will be able to answer any questions you may have about the construction works and any effects on your tenancy.

Date: Thursday 29th October

Time: 5.30pm

Location: WSHA Charing Cross Hub, 31 Ashley Street, G3 6RD

If you are unable to attend but still have a question, please contact us using the details overleaf and your Housing Officer, Stuart, will be able to help.



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Scotland
Housing
Association