West of Scotland Housing Association

Organisational Chart
July 2021

Chief Executive Officer (10)

- **Director of Corporate Services (9)**
  - HR Officer PT (7)
    - HR & Corp Services Asst (5)
  - Tenant Engagement Officer (7)
    - Corp Services Asst (5)
    - Customer Services Asst x2 PT (3)
  - Comms & PR Coordinator PT (7)

- **Director of Finance (9)**
  - Head of Finance (9)
    - Finance Manager PT (9)
      - Finance Officer PT (7)
        - Finance Asst (6)
        - Finance Asst PT (6)
        - Finance Asst (6)
          - Purchase Ledger Asst (5)
  - IT Manager (9)
    - Civica CX Team Secondment (7)
    - IT Officer (6)
      - Business Info Officer PT (5)

- **Director of Development & Asset Management (9)**
  - Property Manager (9)
    - Senior Tech Officer (8)
      - Tech Officer (7)
      - Tech Officer (7)
      - Snr Repair Asst (7)
      - Tech Officer (7)
      - Snr Factoring Contract Asst (6)
        - FT Repair Asst PT (5)
        - Repair Asst (5)
        - Repair Asst PT (5)
        - Repair Asst (5)
        - Repair Asst PT (5)
  - Development Manager (9)
    - Snr Development Officer (8)
      - Development Asst (6)
    - FT Qual Control Officer (7)
  - Asset Manager (9)
    - Tech Officer (7)
      - Snr Contract & Compliance Asst (6)
        - Contract & Compliance Asst (5)

- **Director of Housing & Community Services (9)**
  - **Housing Manager (9)**
    - Area Team Leader (8)
      - Housing Officer (7)
      - Housing Officer (7)
      - Housing Officer (7)
      - Housing Officer (7)
      - Housing Officer Void (7)
        - Housing Asst (5)
        - Housing Asst (5)
        - Housing Asst (5)
    - Area Team Leader (8)
      - Housing Officer (7)
      - Housing Officer (7)
      - Housing Officer (7)
      - Housing Officer (7)
        - Housing Asst (5)
        - Housing Asst PT (5)
        - Housing Asst (5)
    - Housing Officer Void (7)
    - Income Max Team Leader (8)
      - Income Max Officer (7)
      - Income Max Officer (7)
      - Income Max Officer (7)
      - Income Max Officer (7)
      - Income Max Officer (7)
        - Income Max Asst (5)
        - Income Max Asst (5)
        - WR Asst (5)
        - WR Asst (5)
  - **Community & Support Services Manager (9)**
    - Support Services Officer (7)
      - FT Funding Officer (WT6)
      - Handy Person (WT6)
        - Older Person's Coordinator (WT5)
          - Retirement Asst PT (WT3)
          - Retirement Asst PT (WT3)
          - Retirement Asst PT (WT3)
          - Retirement Asst PT (WT3)
          - Retirement Asst PT (WT3)
        - Cleaner (Hrly PT)
        - Cleaner (Hrly PT)
        - Cleaner (Hrly PT)
        - Handy Person Asst (WT3)
    - Community Services Officer (WT7)
      - FT Community Connector (WT6)
      - Community Hub Coordinator (WT6)
        - Digital Participation Officer (WT5)
        - FT Community Connector (WT5)
        - FT Community Connector (WT5)
          - Comm^y & Support Services (WT4)
          - FT Money Advice Officer (WT4)
          - Energy Advice Officer (WT4)
            - Community Centre Asst (WT3)
            - Community Centre Asst (WT3)
            - Community Centre Asst PT (WT3)

Notes:

WT	Willowacre Trust
Temp	Temporary Staff / Permanent Post
FT	Fixed Term Post
PT	Part Time Post

Grade 9 Senior Managers
- SM 1-12 Management
- SM 13-17 Directors