###### Graphical user interface, text Description automatically generated

# Application for Employment

Please complete all sections of this form in full and return by the specified closing date.

Applications should be returned by email to[**vacancies@westscot.co.uk**](mailto:vacancies@westscot.co.uk)**,** or posted to HR Dept, Camlachie House, 40 Barrowfield Drive, Glasgow,G40 3QH. Late applications, cover letters, CVs and other additional documents will **not** be considered when shortlisting.

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| --- | --- | --- | --- | --- |
| Position Applied for: **Income Maximisation Assistant** | | | | |
| Surname: | | First name: | | |
| Address: | | | | |
|  | | | | Postcode: |
| Home tel: | Mobile: | | Email: | |
| Do you have any restrictions on taking up employment in the UK (e.g. work permit)  **YES / NO** If **Yes** please give details | | | | |
| If the post you are applying for requires Disclosure or PVG membership, the necessary certification/membership or check will be required prior to being offered any work. Do you hold a current Disclosure or PVG Scheme Record? **YES / NO** If **Yes,** please specify | | | | |
| Are you related to an employee or board member of our organisation?  **YES / NO** If **Yes**, please give details | | | | |
| The Equality Act (2010) defines a disabled person as someone who has a physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities. Do you consider that you have a disability or consider yourself to be disabled under the Equality Act? **YES / NO**  If **Yes,** and you require any support or adjustments for the various stages of the recruitment process, please give details | | | | |
| Where did you hear about this vacancy? (Website, Publication, or Contact) | | | | |

## Referees (Please do not include relatives)

Please provide details of at least 2 referees who can comment on your professional abilities. One should be your current or most recent employer. We will take up references before a formal offer of employment is made. We will not contact your referees without your consent.

|  |  |  |  |
| --- | --- | --- | --- |
| **Referee** | **Current Employer** | **Previous Employer** | **Additional Referee** |
| Name of Referee |  |  |  |
| Job Title & relationship to you |  |  |  |
| Company |  |  |  |
| Email |  |  |  |
| Tel no |  |  |  |
| Address |  |  |  |
| If you are invited to attend for interview, can your current employer be approached to provide a reference? **YES / NO** | | | |

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| IMPORTANT - READ CAREFULLY BEFORE SIGNING  If you have previously been convicted of any criminal offence that is regarded as unspent in terms of the Rehabilitation of Offenders Act 1974, you will be asked to disclose this information upon appointment. All successful candidates will be asked to complete a self-declaration upon appointment.  Please also be aware that in some cases we may require details of relevant spent convictions where roles are exempt from non-disclosure of spent convictions.  All information given, such as exact dates of employment, salary details, references, declarations of criminal convictions will be checked before any offer of employment is confirmed or contract of employment issued.  The information provided by you on this form and any supplementary forms will be used to assist with the process of recruitment in accordance with WSHA’s Recruitment and Selection Policy. By signing this declaration, it is understood that you consent to the use of your personal information for the above purposes and in accordance with the Data Protection Act 1998.  I certify that all statements given above by me on this form are true and complete to the best of my knowledge. I realise that if I am employed and it is found that such information is untrue my appointment may be reviewed, and this could lead to dismissal.  I understand that, if I am appointed, personal information about me will be computerised for Human Resources or administrative purposes including analysis for management purposes and statutory returns.  Signature Date |

## Present Employment (or details of last employment)

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
| Salary | Notice period required | |
| Summary of relevant duties & responsibilities | | |

## Previous Employment

Starting with the most recent, please provide a full chronological list of your previous paid or unpaid work and any other relevant experience. If they are not relevant to the role applied for, please simply state job title & company.

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
| Salary | Reason for Leaving | |
| Summary of main duties & responsibilities | | |

|  |  |  |
| --- | --- | --- |
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| Summary of main duties & responsibilities | | |

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
| Salary | Reason for Leaving | |
| Summary of main duties & responsibilities | | |

## Additional Information

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| Please explain why you are interested in this particular role. |

## Additional Information

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| Give details of any further relevant position, experience, volunteering and membership of any societies, clubs, etc and any positions of responsibility held. |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Education  |  |  |  | | --- | --- | --- | | **Secondary Education:** | | | | Qualification | Subject | Grade | |  |  |  | | **Further / Higher Education:** | | | | Qualification | Subject | Grade | |  |  |  | | **Membership of Professional Body**: | | | | Name of Institute | Class of Membership | Date Elected | |  |  |  | | **Specialised / Vocational Training & CPD:** | | | | Type of training and any qualifications obtained: | | | |

## Position Requirements

You should complete all sections of the application form and will need to demonstrated how you meet **all** the essential job requirements on the person specification by providing examples to be considered for an interview. Applications being completed using ChatGPT or similar AI technology will generally not be accepted and where this is suspected the application may be removed on receipt, from the process. You should also note that curriculum vitae, cover letters and supplementary material will not be considered.

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| --- | --- |
| **Essential Criteria** | Please explain fully **how** you meet each of the following criteria |
| **Excellent interpersonal, verbal and written communication skills with a customer centred, flexible, confident approach** |  |
| Excellent computer literacy and numeracy skills |  |
| **Competent in using Microsoft Office Packages e.g. Excel** |  |
| Ability to meet demanding personal and team deadlines |  |
| Ability to liaise effectively and work in partnership with internal and external customers and agencies |  |
| **Good team working, able to work across organisational teams and departments** |  |
| Ability to demonstrate a proactive approach to problem solving |  |
| **Self-motivated with the ability to work using own initiative** |  |
| Able to deal with sensitive issues, being ethical and remaining confidential |  |
| **Experience of using Databases/ Internal Systems.** |  |
| Basic knowledge of welfare benefits, showing a track record of maximising rent payments with uptake of housing benefit and universal credit |  |
| **Experience of setting up and monitoring of repayment agreements** |  |
| Experience of working with the public, statutory agencies and housing departments |  |
| **Experience of debt recovery, maintaining customer contact and signposting of support** |  |
| Experience of financial record keeping, including setting up of payments |  |
| Possession of a relevant professional qualification or knowledge and ability at an equivalent level |  |
| **Desirable Criteria** | Please explain if and how you meet any of the following criteria |
| Knowledge of social landlord policies and practices, related to social housing tenancy and related issues and how these affect our customers |  |
| Hold a driving license and have use of a car, insured for business use, during the working week |  |
| Flexibility to work out with office hours e.g. for evening visits to tenants |  |

**Thank you for your time**