Willowacre Trust Board Hybrid Meeting via Microsoft Teams and Camlachie Boardroom Minutes Tuesday 20th February 2024

| Present: Angela Devine (Chair), Shayron Young, Robert Campbell, Chris Milborrow | |
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| In Attendance : Brian Gannon (CEO), Jennifer Cairns (Director of Corporate Services), Valerie Wilson (Director of Finance), Julie Thomson (Finance Manager), Susan Speirs (Senior Corporate Services Assistant. | |
| Apologies Apologies were received from Elaine Davidson, Angela Fulton and Nairn McDonald | |
| Disclosure of Interests Robert Campbell declared an interest in West of Scotland Housing Association. | |
| 1. Approval of Minutes There were a couple of corrections to the minutes:- | |
| Under Present "Angel Devine" should read "Angela Devine". | |
| <u>Item 6 – 2024-25 Draft Budget</u> In the second sentence of the second paragraph the 2024/24 figure should read "2023/24 figure. | |
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| With these corrections the minutes of the meeting of 21 st November 2023 were approved as a true and accurate records. They were approved by Shayron Young and seconded by Robert Campbell. | Approved |
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| Robert Campbell asked Linda if it was just a coincidence that there were so many resignations recently or if there was any correlation. Linba confirmed that the resignations are unrelated. | |
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| The Community & Support Services Manager advised that there have been 89 referrals for tenancy sustainment over the three month period. There has also been a steady stream of referrals for money advice. The team are still working their way through the list of tenants who responded to the cost of living survey who are looking for support. | |
| There have been 45 referrals for food parcels over the period October to December. | |
| 17 starter packs were given out over the period October to December and we have secured additional funding to meet the demand for this service. | |
| Referrals have been high for our energy advice service. Some additional funding has been achieved to help with this demand. | |
| The Board noted the contents of this report. | Noted |
| 4. Development Report The Community & Support Services Manager presented this report. | |
| She advised that additional funding had been received for Mountainblue Street and that slabbing training is due to take place for the Community Garden volunteers and other members of the community. | |
| A feasibility study is currently underway to look at the possible purchase of the Albany Centre in the Woodlands area. The Board will be kept informed of what is happening with this. | |
| The Community & Support Services Manager updated the Board on other ongoing projects of Willowacre Trust. | |
| The Board noted the contents of this report. | Noted |
| 5. Management Accounts The Finance Manager presented the Management Accounts for the nine month period up to 31 st December 2023. | |
| She advised that the accounts show a surplus of £11.7k for the period compared to a budgeted surplus of £6.4k. | |
| The cash at the end of December 2023 was £280k which was down £9k from the last quarter. The Finance Manager informed | |

| the Board that the Trust has sufficient funds to carry out its intended activities. | |
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| The Board noted the contents of the Management Accounts for the nine month period to 31 st December 2023. | Noted |
| 6. 2024-25 Draft Budget The Finance Manager presented this report. | |
| The Board approved the draft budget for 2024/25 in November of last year which included a proposed salary increase of 5%. EVH had advised that the proposed increase was going to be 5.5% and this updated draft budget shows the revisions made to incorporate this increase. We have now been informed that this offer has been rejected and we are uncertain what is going to happen. | |
| The 0.5% increase has resulted in an additional £3.2k in staffing costs and therefore the surplus for the year has decreased by £307 to £640 because of this increase. | |
| Shayron Young asked when we would know what the actual increase will be. The Finance Manager advised that we may not know this until after the start of the new financial year and that an adjustment would need to be made once we knew what the increase was going to be. | |
| The Finance Manager advised that the board would be informed once we know the outcome of the salary negotiations. | Action |
| The Board agreed to approve this draft budget as the final budget incorporating the 5.5% salary increase subject to revision once the new salary increase is known. | Approved |
| 7. Risk Management Report The Director of Corporate Services presented the Risk Management Report. | |
| The Director of Corporate Services advised that the unable to manage our financial position risk still remains a high risk and the board will be kept informed of any significant update in respect of the Thriving Places funding. | |
| With regard to the governance risk we are currently carrying out a recruitment campaign for new board members and the board will be kept updated on this. The risk score may increase for this depending on the outcome of our recruitment. | |
| The Director of Corporate Services advised the Board that there has been increase in absence and turnover this quarter which has impacted on staff morale and workload, it is therefore proposed | |

| that the risk score for fail to embed the organisation's culture, vision and values be increased from unlikely to possible. The Board will be kept informed of what is happening with regard to the funding for Thriving Places. | Action |
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| Angela Devine asked if it was just the likelihood that would change in the scoring of the above risk. The Director of Corporate Service advised that it was. | |
| There are no high-level operational risks at the moment. | |
| The Board noted the contents of this report and approved the change in the risk score from unlikely to possible for fail to embed the organisation's culture, vision and values. | Noted & Approved |
| 8. WSHA Update Report The Director of Housing & Community Services gave an update on the key activities being undertaken by WSHA. | |
| A further report will go to the Board in May on the cost of living. | Action |
| The rent letters are in the process of being sent out. | |
| The Board noted the contents of this report. | Noted |
| 9. WT Business Plan & Funding Strategy Update The Director of Housing & Community Services advised that good progress has been with regard to the Business Plan action plan with 86% of the actions complete. | |
| He also advised that 73% of the actions in the funding strategy are complete. | |
| The Business Planning Review session will take place on Tuesday 26 th March 2024. Board members have been advised of this date and also the location. | |
| The Board noted the contents of this report and agreed the date of the review session. | Noted & Approved |
| AOCB The Director of Corporate Services informed the Board that she is looking for approval to change the bank signatories for the WT bank accounts. We currently have a Santander Savings account and the signatories are Jennifer Cairns, Maisie O'Brien and Lynnette Donnelly. It is proposed that Maisie O'Brien and Lynnette | |

| It is also proposed to remove Donna Paton from the current account and add Valerie Wilson. The Board approved the changes to the bank signatories. | Approved |
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| There was no other business. | |
| The meeting ended at 16.55 pm. | |
| Date of Next Meeting The date of the next meeting will be Tuesday 21 st May 2024 | |